

ORIGINAL

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August 14, 2002

**VIA OVERNIGHT DELIVERY**

Thomas Dorman, Executive Director  
Public Service Commission of Kentucky  
211 Sower Boulevard  
Frankfort, Kentucky 40602

**RECEIVED**

**AUG 15 2002**

**PUBLIC SERVICE  
COMMISSION**

Re: Transfer of Intermedia Communications, Inc. to WorldCom, Inc.

Dear Mr. Dorman:

By letter dated September 21, 2001, WorldCom, Inc. ("WorldCom") notified the Commission that it had determined not to sell the regulated telecommunications operations of Intermedia Communications, Inc. ("Intermedia"), in Kentucky, which WorldCom had acquired as of July 1, 2001.<sup>1</sup> As WorldCom indicated to the Commission in its earlier filings on the status of the transaction, Intermedia has continued to operate since the WorldCom acquisition under the existing Intermedia certificates and tariffs. At the same time, WorldCom has evaluated whether and how it will consolidate the Intermedia operations into the existing operations of other WorldCom operating subsidiaries, including the transfer of certain customers from Intermedia to MCI WorldCom.

As part of its customer migration plan, WorldCom advised the Commission on December 21, 2001 and May 13, 2002, of its plans to transition Intermedia's business and residential long distance customers to comparable service plans offered by MCI WorldCom. As stated in earlier filings with the Commission, WorldCom is committed to keeping the Commission apprised of the results of any plans to consolidate certain Intermedia services with other WorldCom subsidiaries. Accordingly, at this time, WorldCom advises the Commission that it has determined that it also is appropriate to transition those Intermedia customers currently receiving Intermedia's dedicated long distance, ISP-PRI, private line, Intermedia One, and certain ATM and frame relay services to MCI WorldCom.

<sup>1</sup> WorldCom had originally notified the Commission of the proposed transfer of Intermedia to WorldCom on October 26, 2000.

Thomas Dorman, Executive Director

August 14, 2002

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As noted above, WorldCom has determined that it is necessary to migrate these customers of its subsidiary Intermedia to another WorldCom operating subsidiary MCI WorldCom. Approximately 101 customers in Kentucky will be affected by this transition.

Intermedia will continue to provide certain other services, including some ATM, frame relay, and private line services pursuant to its existing certificates. Accordingly, WorldCom is not at this time seeking to cancel any Intermedia local and/or long distance certificates or tariffs, but upon completion of the migration of the affected subscribers will as necessary make tariff filings to reflect the modifications to Intermedia's service offerings that are being made as part of this current transition.

Because the Intermedia customers receiving these services will be transitioned to another WorldCom operating subsidiary with a new name, WorldCom has developed a customer notification and transfer plan that is intended to assure informed customer choice and seamless transition to MCI WorldCom service. However, in the event that a customer elects not to make the change, WorldCom will also assure that any customer who so chooses can transfer to another carrier without any interruption of service consistent with the terms of the customer's contract.

Specifically, WorldCom has provided customers with notice of the change from Intermedia to its affiliate MCI WorldCom to assure that customers are fully informed of the change. The affected customers were notified by letter, in the form attached as Attachment 1 hereto, that advises them that:

- WorldCom will provide the customer with the same or better high quality telecommunications services as it received from Intermedia;
- WorldCom will reimburse the transferred customers for any primary carrier change charges if they are imposed by the customers' local exchange carrier in connection with the change from Intermedia to MCI WorldCom;
- in the event that the customer prefers to use another company as its long distance carrier, it has the right to switch to another carrier of its choice consistent with the terms of the customer's contract; and
- the customer may contact WorldCom at a toll-free number with any questions regarding the transfer of their service.

Thomas Dorman, Executive Director

August 14, 2002

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The migration of customers to MCI WorldCom service is expected to take place on or after September 13, 2002. In connection with this process, WorldCom has also fully complied with the rules and regulations of the Federal Communications Commission ("FCC"), 47 C.F.R. § 64.1120(e), requiring notice to customers and permitting the transfer of those customers to WorldCom without WorldCom first obtaining each customer's authorization and verification. See 47 C.F.R. § 64.1120(e) (2001). A copy of the notification filed with the FCC is attached as Attachment 2 hereto.

An original and ten (10) copies of this letter are enclosed. Please date-stamp the extra copy of this letter and return it in the enclosed self-addressed, stamped envelope. If you have any questions or comments regarding this filing, please do not hesitate to contact us.

Respectfully submitted,

Handwritten signature of Kathy L. Cooper in black ink, with a horizontal line underneath. The signature is written in a cursive style.

Jean L. Kiddoo  
Kathy L. Cooper  
Swidler Berlin Shereff Friedman, LLP  
3000 K Street, N.W., Suite 300  
Washington, D.C. 20007  
(202) 424-7834 (Tel)  
(202) 424-7645 (Fax)

Counsel for WorldCom, Inc.

Attachments

cc: C. Kent Hatfield  
Marsha Ward

**ATTACHMENT 1**

**Sample Customer Notice Letter**



5055 North Point Parkway  
Alpharetta, Georgia 30022

August 6, 2002

Customer Name  
Address 1  
Address 2  
City, State ZIP

Dear Valued Customer,

We're pleased to announce that two telecommunications leaders – WorldCom<sup>SM</sup> and Intermedia Communications – have merged networks and customer services. In the future, your service will be provided and invoiced by WorldCom. We want to take this opportunity to assure you that all measures are being employed to provide you the highest level of customer service and support while we transition customer accounts to WorldCom.

Although you will soon see your invoice change to WorldCom, please be assured that your service will not be affected during this transition. WorldCom will provide your service pursuant to your contract with Intermedia. Thus, your current rates, terms and conditions will not be affected, and notice of future changes, if any, to those terms will be provided in accordance with your existing contracts and applicable law. As part of the transition, however, your account number and remittance address will change, and we will advise you of the new information on your first WorldCom invoice.

The transfer to WorldCom will occur on or about September 13, 2002. No action is required on your part. You have the right to select another carrier for your services consistent with the terms of your contract.

If you have any questions or concerns about your previous or new service, or this billing change, please don't hesitate to contact our Customer Service team at 1-800-250-9999.

With network facilities in more than 65 countries and local service available in more than 100 cities, WorldCom has the scale and resources to deliver all the services your organization needs – from local to conferencing, data, Internet services and more. We look forward to serving you!

Sincerely,

Michelle Decker  
Vice President, Customer Satisfaction & Service Operations

**Additional Information:**

Your IntermediaOne, Single T, unifiedvoice.net and Unified Voice account(s) will be assessed an End User Common Line (EUCL) surcharge. This is a charge that allows WorldCom to provide service beyond a basic Metropolitan area at consistent rates. The EUCL charge varies by area, but will not exceed \$9.20 per month, per line or trunk.

For switched long distance customers, if you have a freeze on your account, it will be lifted to effectuate the change, and you may need to contact your local exchange provider to arrange for a new freeze on your account.

You will not be responsible for any carrier change charge associated with this transfer to WorldCom.

**ATTACHMENT 2**

**FCC Notice Letter**



Karen T. Reidy  
Associate Counsel

1133 Nineteenth Street, NW  
Washington, DC 20038  
202 736 6489  
Fax 202 736 6359

August 12, 2002

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 Twelfth Street, SW  
Washington, DC 20554

**Re: CC Docket No. 00-257**

Dear Ms. Dortch:

On July 19, 2002 WorldCom, Inc. ("WorldCom") notified the Commission, pursuant to 47 C.F.R. § 64.1120(e), of the impending transfer of Intermedia Communications ("Intermedia") customers to WorldCom, as a result of the merger between WorldCom and Intermedia. The customers affected by the transfer are current subscribers to Intermedia One, Dedicated Long Distance, Private Line, ATM, Frame Relay, and/or ISP/PRI services.

In its notification WorldCom indicated that the customer notifications had been sent on July 11, 2002. Out of an abundance of caution WorldCom hereby notifies the Commission that the mailing of these letters was delayed. The customer notifications were sent on August 6 rather than July 11. The date of the transfer remains as indicated in the July 19 notice to the Commission, no sooner than September 13, 2002.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

/s/ Karen Reidy



**COPY**

Karen T. Reidy  
Associate Counsel  
Federal Law and Public Policy

1801 Pennsylvania Avenue, NW  
Washington, DC 20006  
202 887 2380  
Vnet 220 2380

July 18, 2002

VIA HAND DELIVERY

RECEIVED

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 Twelfth Street, SW  
Washington, DC 20554

JUL 19 2002

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Re: CC Docket No. 00-257, Notification Regarding Customer Acquisition

Dear Ms. Dortch:

WorldCom, Inc. ("WorldCom") hereby notifies the Commission, pursuant to 47 C.F.R. § 64.1120(e), of the impending transfer of a portion of the customer base of Intermedia Communications ("Intermedia") to WorldCom. The transfer of affected subscribers will occur no sooner than September 13, 2002. The customers affected by the transfer are current subscribers to Intermedia One, Dedicated Long Distance, Private Line, ATM, Frame Relay, and/or ISP/PRI service. The services being transferred include local exchange, intraLATA/intrastate toll, interLATA/interstate toll and international exchange.

Attached are the certification required by 47 C.F.R. § 64.1120(e)(1) and a copy of the notification letter that was sent to the affected subscriber base. Please include this notice and the attachments in the record of the above-referenced proceeding.

Sincerely,

  
Karen Reidy

Attachments

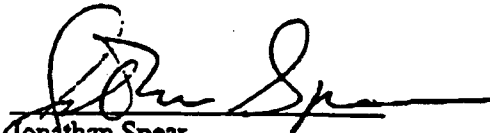


**Attachment 1**  
**Certification of Compliance**

**CERTIFICATION OF COMPLIANCE**

With regard WorldCom's acquisition of the dedicated and private line local and long distance customer base of Intermedia, WorldCom hereby certifies compliance with the requirements of 47 C.F.R. §64.1120(e). This includes the provision of advanced subscriber notice, in accordance with 47 C.F.R. § 64.1120(e)(3), and the obligations specified in that notice.

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Jonathan Spear  
Director, Law and Public Policy  
WorldCom, Inc.

**Attachment 2**  
**Subscriber Notification Letter**



5055 North Point Parkway  
Alpharetta, Georgia 30022

July 11, 2002

Customer Name  
Address 1  
Address 2  
City, State ZIP

Dear Valued Customer,

We're pleased to announce that two telecommunications leaders -- WorldCom<sup>SM</sup> and Intermedia Communications -- have merged networks and customer services. In the future, your service will be provided and invoiced by WorldCom. We want to take this opportunity to assure you that all measures are being employed to provide you the highest level of customer service and support while we transition customer accounts to WorldCom.

Although you will soon see your invoice change to WorldCom, please be assured that your service will not be affected during this transition. WorldCom will provide your service pursuant to your contract with Intermedia. Thus, your current rates, terms and conditions will not be affected, and notice of future changes, if any, to those terms will be provided in accordance with your existing contracts and applicable law. As part of the transition, however, your account number and remittance address will change, and we will advise you of the new information on your first WorldCom invoice.

The transfer to WorldCom will occur on or about September 13, 2002. No action is required on your part. You have the right to select another carrier for your services consistent with the terms of your contract.

If you have any questions or concerns about your previous or new service, or this billing change, please don't hesitate to contact our Customer Service team at 1-800-250-9999.

With network facilities in more than 65 countries and local service available in more than 100 cities, WorldCom has the scale and resources to deliver all the services your organization needs -- from local to conferencing, data, Internet services and more. We look forward to serving you!

Sincerely,

Michelle Decker  
Vice President, Customer Satisfaction & Service Operations

**Additional Information:**

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For switched long distance customers, if you have a freeze on your account, it will be lifted to effectuate the change, and you may need to contact your local exchange provider to arrange for a new freeze on your account.

You will not be responsible for any carrier change charge associated with this transfer to WorldCom.